

Quality Policy

It is the mission of the Pinto Basto Group companies to provide a quality service, responding to the needs of the markets and placing their capabilities at the service of the needs and expectations of their customers, with a view to their total satisfaction. We seek to operate according to strict criteria of rigor, professionalism and following the values that guide us and that reflect our identity.

In the areas of Freight Forwarding, Shipping Agents & Shipbroker, Liner Services, Project Cargo and P&I, the companies are certified by **Lloyd** 's **Register**, in accordance with the EN ISO 9001 standard.

Taking this reference into account, the activity is developed in accordance with the legal requirements established for its activity, being complemented by the following principles of its Quality Policy:

- The quality management commitment assumed by the company must be systematically and progressively reviewed and shared by the entire management team.
- The permanent focus on the company's mission is supported by relevant objectives, goals, and processes, clearly oriented towards the needs of customers and shareholders.
- The periodic assessment of customer satisfaction and needs, and the appropriate treatment of identified areas for improvement is an objective shared by everyone.
- Focusing on knowledge and developing the full potentials of all employees, at individual and team level, is an essential condition for guaranteeing customer satisfaction and the effectiveness of processes.
- The objective of organizing, simplifying, and optimizing processes and resources is to support continuous improvement in the performance of the Quality management system.





Certificate of Approval

This is to certify that the Management System of:

PINTO BASTO GEST – Gestão de Transportes, Lda.

Avenida 24 de Julho, 1 - 1. Dto., 1200-478 Lisboa, Portugal

has been approved by Lloyd's Register to the following standards:

ISO 9001:2015

Approval number(s): ISO 9001 - 00031525-012

This certificate forms part of the approval identified by approval number: 00031525

The scope of this approval is applicable to:

Freight forwarding services management.



Daniel Oliva Marcilio de Souza

Area Operations Manager - South Europe

Issued by: Lloyd's Register EMEA

for and on behalf of: Lloyd's Register Quality Assurance Limited





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Certificate of Approval

This is to certify that the Management System of:

Pinto Basto, SGPS, S.A.

PINTO BASTO GEST – Gestão de Transportes, Lda.

Rua Dr. Francisco Sá arneiro, 336/348, 4450-676 Leça da Palmeira, Portugal

has been approved by Lloyd's Register to the following standards:

ISO 9001:2015

Approval number(s): ISO 9001 - 00031525-013

This certificate forms part of the approval identified by approval number: 00031525

The scope of this approval is applicable to:

Freight forwarding services management.

Danif Oliv

Daniel Oliva Marcilio de Souza

Area Operations Manager - South Europe

Issued by: Lloyd's Register EMEA

for and on behalf of: Lloyd's Register Quality Assurance Limited



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13 August 2021 12 August 2024

10385967



Certificate of Approval

This is to certify that the Management System of:

PINTO BASTO Navegação, Lda.

Avenida 24 de Julho, 1 - 1. Dto., 1200-478 Lisboa, Portugal

has been approved by Lloyd's Register to the following standards:

ISO 9001:2015

Approval number(s): ISO 9001 - 00031525-010

This certificate forms part of the approval identified by approval number: 00031525

The scope of this approval is applicable to:

Provision of shipping agency services - freight and operations.

Danif Oliv

Daniel Oliva Marcilio de Souza

Area Operations Manager - South Europe

Issued by: Lloyd's Register EMEA

for and on behalf of: Lloyd's Register Quality Assurance Limited



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Certificate of Approval

This is to certify that the Management System of:

PINTO BASTO IV – Serviços Marítimos Lda.

Avenida 24 de Julho, 1 - 1. Dto., 1200-478 Lisboa, Portugal

has been approved by Lloyd's Register to the following standards:

ISO 9001:2015

Approval number(s): ISO 9001 - 00031525-009

This certificate forms part of the approval identified by approval number: 00031525

The scope of this approval is applicable to:

Provision of shipping agency services - husbandry.



Daniel Oliva Marcilio de Souza

Area Operations Manager - South Europe

Issued by: Lloyd's Register EMEA

for and on behalf of: Lloyd's Register Quality Assurance Limited



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13 August 2021

12 August 2024

10388728



Certificate of Approval

This is to certify that the Management System of:

PINTO BASTO IV – Serviços Marítimos Lda.

Avenida 24 de Julho 1 - 1ºDto., 1200-478 Lisboa, Portugal

has been approved by Lloyd's Register to the following standards:

ISO 9001:2015

Approval number(s): ISO 9001 - 00031525-001

This certificate is valid only in association with the certificate schedule bearing the same number on which the locations applicable to this approval are listed.

The scope of this approval is applicable to:

Provision of shipping agency services - husbandry.

Prestação de Serviços Marítimos a Armadores, Tripulantes, Navios e Carga.



Daniel Oliva Marcilio de Souza

Area Operations Manager - South Europe

Issued by: Lloyd's Register EMEA

for and on behalf of: Lloyd's Register Quality Assurance Limited





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Certificate Schedule

Location **Activities**

PINTO BASTO IV - Serviços Marítimos Lda.

Avenida 24 de Julho 1 - 1ºDto., 1200-478 Lisboa, Portugal

ISO 9001:2015

Provision of shipping agency services - husbandry. Prestação de Serviços Marítimos a Armadores, Tripulantes, Navios e Carga.

PINTO BASTO IV - Serviços Marítimos Lda.

Cais Comercial - Edificio 11 1º andar Sala 4, 3800-001 Aveiro, Portugal

ISO 9001-2015

Provision of shipping agency services - husbandry.

PINTO BASTO IV - Serviços Marítimos Lda.

Av. República 168 - 1º Andar Sala 1, 8000-080 Faro, Portugal

ISO 9001:2015

Provision of shipping agency services - husbandry.

PINTO BASTO IV - Serviços Marítimos Lda.

Rua Dr. Francisco Sá Carneiro 336/348. 4450-676 Leça da Palmeira, Portugal

ISO 9001:2015

Provision of shipping agency services - husbandry.

PINTO BASTO IV - Serviços Marítimos Lda.

Largo Heliodoro Salgado Edificio Vista Rio 1 Sala 2A, 8500-537 Portimão, Portugal

ISO 9001:2015

Prestação de Serviços Marítimos a Armadores, Tripulantes, Navios e Carga.

PINTO BASTO IV - Serviços Marítimos Lda.

Rua Francisco Sá Carneiro 25C, 2900-379 Setúbal, Portugal

ISO 9001:2015

Provision of shipping agency services - husbandry.

PINTO BASTO IV - Serviços Marítimos Lda.

Rua José Pacheco 15 - Loja D, 7520-312 Sines, Portugal

ISO 9001:2015

Provision of shipping agency services - husbandry.

PINTO BASTO IV - Serviços Marítimos Lda.

Rua dos Moinhos 34, 4900-201 Viana do Castelo, Portugal

ISO 9001:2015

Provision of shipping agency services - husbandry.



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13 August 2021

12 August 2024

10385533



Certificate of Approval

This is to certify that the Management System of:

Pinto Basto, SGPS, S.A.

Avenida 24 de Julho 1 - 1ºDto., 1200-478 Lisboa, Portugal

has been approved by Lloyd's Register to the following standards:

ISO 9001:2015

Approval number(s): ISO 9001 - 00031525

This certificate is valid only in association with the certificate schedule bearing the same number on which the locations applicable to this approval are listed.

The scope of this approval is applicable to:

Provision of shipping agency services - husbandry. Provision of shipping agency services - freight and operations. Freight forwarding services management. Services providers to owner's P&I Clubs and Insurance Companies.



Daniel Oliva Marcilio de Souza

Area Operations Manager - South Europe

Issued by: Lloyd's Register EMEA

for and on behalf of: Lloyd's Register Quality Assurance Limited







4450-676 Leça da Palmeira, Portugal

Rua Dr. Francisco Sá arneiro, 336/348,

4450-676 Leça da Palmeira, Portugal

PINTO BASTO Comercial, Lda.

Location

Certificate Schedule

ISO 9001:2015 Avenida 24 de Julho 1 - 1ºDto., 1200-478 Lisboa, Portugal Provision of shipping agency services - husbandry. Provision of shipping agency services - freight and Freight forwarding services management. Services providers to owner's P&I Clubs and Insurance Companies.

Activities

ISO 9001:2015

Companies.

Services providers to owner's P&I Clubs and Insurance

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PINTO BASTO IV – Serviços Marítimos Lda. Cais Comercial - Edificio 11 1º andar Sala 4, 3800-001 Aveiro, Portugal	ISO 9001:2015 Provision of shipping agency services - husbandry.
PINTO BASTO IV – Serviços Marítimos Lda. Av. República 168 - 1º Andar Sala 1, 8000-080 Faro, Portugal	ISO 9001:2015 Provision of shipping agency services - husbandry.
PINTO BASTO IV – Serviços Marítimos Lda. Rua Dr. Francisco Sá Carneiro 336/348, 4450-676 Leça da Palmeira, Portugal	ISO 9001:2015 Provision of shipping agency services - husbandry.
PINTO BASTO Navegação, Lda. Rua Dr. Francisco Sá arneiro, 336/348,, 4450-676 Leça da Palmeira, Portugal	ISO 9001:2015 Provision of shipping agency services - freight and operations.
PINTO BASTO GEST – Gestão de Transportes, Lda. Rua Dr. Francisco Sá arneiro, 336/348,	ISO 9001:2015 Freight forwarding services management.





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Certificate Schedule

Location	Activities
PINTO BASTO IV – Serviços Marítimos Lda. Avenida 24 de Julho, 1 - 1. Dto., 1200-478 Lisboa, Portugal	ISO 9001:2015 Provision of shipping agency services - husbandry.
PINTO BASTO Navegação, Lda. Avenida 24 de Julho, 1 - 1. Dto., 1200-478 Lisboa, Portugal	ISO 9001:2015 Provision of shipping agency services - freight and operations.
PINTO BASTO GEST – Gestão de Transportes, Lda. Avenida 24 de Julho, 1 - 1. Dto., 1200-478 Lisboa, Portugal	ISO 9001:2015 Freight forwarding services management.
PINTO BASTO Comercial, Lda. Avenida 24 de Julho, 1 - 1. Dto., 1200-478 Lisboa, Portugal	ISO 9001:2015 Services providers to owner's P&I Clubs and Insurance Companies.
PINTO BASTO IV – Serviços Marítimos Lda. Largo Heliodoro Salgado Edificio Vista Rio 1 Sala 2A, 8500-537 Portimão, Portugal	ISO 9001:2015 Prestação de Serviços Marítimos a Armadores, Tripulantes, Navios e Carga.
PINTO BASTO IV - Serviços Marítimos Lda. Rua Francisco Sá Carneiro 25C, 2900-379 Setúbal, Portugal	ISO 9001:2015 Provision of shipping agency services - husbandry.
PINTO BASTO IV – Serviços Marítimos Lda. Rua José Pacheco 15 - Loja D, 7520-312 Sines, Portugal	ISO 9001:2015 Provision of shipping agency services - husbandry.
PINTO BASTO IV - Serviços Marítimos Lda. Rua dos Moinhos 34, 4900-201 Viana do Castelo, Portugal	ISO 9001:2015 Provision of shipping agency services - husbandry.





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13 August 2021 12 August 2024

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Certificate of Approval

This is to certify that the Management System of:

PINTO BASTO Comercial, Lda.

Avenida 24 de Julho, 1 - 1. Dto., 1200-478 Lisboa, Portugal

has been approved by Lloyd's Register to the following standards:

ISO 9001:2015

Approval number(s): ISO 9001 - 00031525-014

This certificate forms part of the approval identified by approval number: 00031525

The scope of this approval is applicable to:

Services providers to owner's P&I Clubs and Insurance Companies.

Davif Oliv

Daniel Oliva Marcilio de Souza

Area Operations Manager - South Europe

Issued by: Lloyd's Register EMEA

for and on behalf of: Lloyd's Register Quality Assurance Limited



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